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Residential Service

FAQ Sheet

(frequently asked questions)

What are you going to do?

Normally we will do a perimeter treatment around the outside of the house, using baits, liquid, or granular materials. Sweep around windows, doors, and under the eaves. Check and / or bait a perimeter around your home for fire ants as weather permits. We like to treat the garage.

What are the benefits of this service?

Effectiveness and convenience are the biggest benefits. Most pests you have a problem with come from the outside. It's better to treat them outside. You do not have to be home. The work can be done even if there is illness in the family. If you haven't cleaned the house, I won't see it!

How often will you be here?

Every other month, skipping December and January.

You are baiting for ants. How long before they are gone? Will they be gone forever?

You will see a major reduction in the number of mounds over time. No, they will re-infest from adjacent areas. They can even move in from adjacent areas over night. It is normally too cool to broadcast bait for ants before April and after September. We will spot bait any mounds when it is too cool to broadcast the bait.

How will I know when you are coming?

You will get a postcard the end of the month before we are coming. If we are doing only the outside, it will only have the month and amount due on it. We will group these service calls together geographically, then do the service as weather permits. Some customers want the inside treated each time, or want to know when we will be there to have the animals confined, etc. Your postcard will have a date on it. Just let us know what you want.

If you are treating the outside only, what happens if I start having problems inside?

Just call us. We will make an appointment to come inside and take care of the problem. You might want to consider having the service done inside on a regular basis. Your guarantee is still for ants, roaches, and silverfish on the inside of the house. You will also get about 80% control of crickets, spiders, millipedes, centipedes, and other outdoor invaders.

How will I pay you if no one is home?

You can mail in the check when you get the postcard. We won't cash it until the work is done. We also have open charge accounts for customers with a good credit rating.